

A Letter to our RES COM Pest Control CUSTOMERS

WE'RE HERE FOR YOU,

Dear Customers and Potential New Customers of RES COM Pest Control,

During this COVID-19 pandemic, our top priority is protecting the health and safety of our staff and customers while continuing to provide much-needed pest management services. We understand the closure of schools, reduction of on-site business operations, and the potential slow down of businesses may be concerning to our commercial and residential customers and potential new clients. We are here to help! **We will be continuing every effort into proceeding with our daily operations of pest management services.** We do not anticipate any service disruptions to our customers at this time. We need to work together in order to do this!

If you are scheduled for an interior treatment and/or are in need of an interior treatment, it is our top priority not to put our staff at risk. Office staff will be asking customers a series of questions prior to scheduling, and technicians will also be asking questions before entering the home about recent travels.

Have you or anyone in your household been sick within the last 7 days (confirmed or non-confirmed COVID-19)

Have you traveled to an infected area

Have you come into contact with someone that has traveled to an infected area

If you or any family member(s) are quarantined or sick and have scheduled an interior treatment, we ask that you advise us ahead of time. NOTE: If this is the case, we will need to wait 14 days or longer to reschedule an interior treatment.

Residential and commercial treatments are normally done on the exterior only, so we have minimal contact with the homeowner/occupant. Commercial treatments are normally performed on the exterior. If an interior requires treatment this is usually scheduled when no one is on site. NOTE: If an alternative schedule is necessary, due to populated environments or to accommodate staff affected by school closures, please contact our office and we will try to work your request into our schedule. If you are already scheduled and would like to change your appointment, please call our office at (559) 685-8989.

Our employees have been instructed to take precautionary measures to mitigate their exposure and limit the possibility of infection. Some of those precautions include:

Page 2

Frequent hand washing and use of sanitizer

Avoiding touching mouth, nose, and eyes

Keeping a safe distance from anyone self-quarantined or sick

Staying home if they are sick

No shaking hands

NOTE: If the technician feels that a person is sick they can refuse to do an interior treatment. Safety is the key.

Expanded Cleaning and Sanitizing

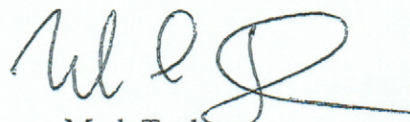
Disinfecting surfaces is one key way to minimize the spread of the virus, according to the CDC and World Health Organization. As a result, we have increased the frequency and rigor of cleaning and sanitizing at our corporate office, service center, and our company vehicles. All locations will have hand sanitizer.

Thank you for your patience during this time. For more information or if you have any questions, please call our office at (559) 685-8989

Thank you for your continued support, without you the customer, there would not be a Taylor Brothers, Inc. d.b.a. RES COM Pest Control.

Sincerely,


Tony Taylor
Owner/CEO


Mark Taylor
Vice President